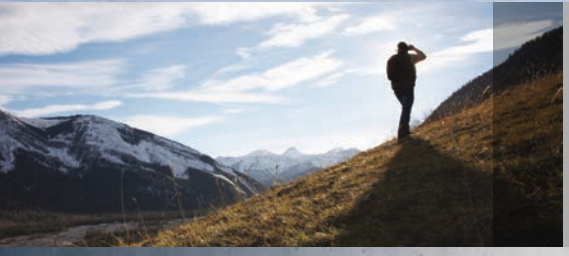


AAA Premier®

Premier Membership Benefits Guide

CALL

Emergency Roadside Service

1-800-AAA-HELP
1-888-4-AAA-VIP

CLICK

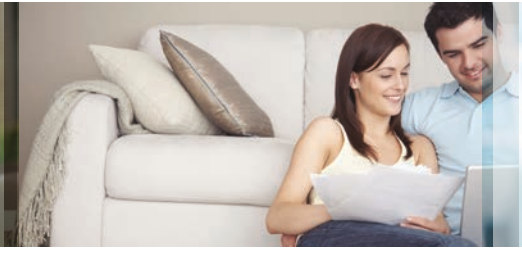
Access to AAA Online

AAA.com

COME ON IN

AAA Ohio Auto Club

90 East Wilson Bridge Rd.
Worthington, Ohio 43085



Other Member Services:

- Membership
- Travel
- Show Your Card & Save Discounts
- Insurance
- AAA Visa and Financial Services

1-888-AAA-OHIO (1-888-222-6446)

AAA.com

Facebook.com/AAAOhio

@AAAOhio

#AAAOhio

"COMMITTED TO PROVIDING QUALITY SERVICE AND PRODUCTS TO ALL MEMBERS AND CLIENTS."

Welcome to AAA

The AAA Premier Member Benefits Guide will help you take full advantage of your membership. Read it over to familiarize yourself with all the benefits, and keep it handy for easy reference any time you have a question about one of the many benefits of your AAA membership.

As a AAA Premier member, you belong to one of the largest and most respected membership organizations in the world. Today, AAA has over 50 million members, over 1,100 branches, and an emergency road service network of over 43,000 vehicles.

Your membership provides you with more than just 24-hour emergency roadside service. AAA is also the largest leisure travel agency in North America. You can get free maps, TripTik® Routings, and TourBook® Guides, as well as Show Your Card & Save® discounts at hundreds of hotels, stores, theme parks, websites, and auto repair shops. And, there are several additional benefits that increase the value of your AAA membership. You can visit any one of the many nationwide AAA locations or AAA.com to access all of the AAA travel agency services. Membership also entitles you to discounts on auto and homeowners insurance, and you can explore the various financial services products offered by AAA. You can even take advantage of services that help you purchase and maintain your car.

Thank you for the opportunity to serve you in the year ahead. Enjoy your AAA membership!

Sincerely,

Mark H. Shaw, *President and CEO*
AAA Ohio Auto Club

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BENEFIT LEVEL HIGHLIGHTS

	EMERGENCY ROADSIDE ASSISTANCE								INSURANCE BENEFITS
	Service Calls	Towing Mileage	Emergency Fuel Delivery	Extended Extrication Service	Lock & Key Service	Toll-free Number	Emergency Transportation Assistance	Accident Assistance	Auto, Home, Life Insurance
CLASSIC	4 free service calls	3 miles free per call, additional mileage at AAA preferred rates	Free delivery of emergency supply of fuel, fuel charged at current pump rates	Standard towing equipment free, additional equipment billed at commercial rates	Up to $50	24-hour toll-free number **1-800-AAA-HELP**	Assistance with transportation reservations	Free assistance contacting family members, finding hotel accommo-dations, and finding restaurants	Member discounts on coverage
PLUS	4 free service calls	100 miles free per call, additional mileage at AAA preferred rates	Free delivery and no charge for emergency supply of fuel	Standard towing equipment and a second tow truck and operator free	Up to $100	24-hour toll-free number **1-800-AAA-HELP**	Assistance with transportation reservations	Free assistance contacting family members, finding hotel accommo-dations, and finding restaurants	Member discounts on coverage
PREMIER	5 free service calls	Five service calls of up to 100 miles per member and extending one remaining service call up to 200 miles per household. Additional mileage at AAA preferred rates	Free delivery and no charge for emergency supply of fuel	Standard towing equipment and a second tow truck and operator free	Up to $150	Dedicated AAA Premier Member 24-hour toll-free number **1-888-4-AAA-VIP**	Assistance with transportation reservations and one free car rental day in conjunction with a tow *some restrictions apply	Free assistance contacting family members, finding hotel accommo-dations, and finding restaurants	Member discounts on coverage

TRAVEL PLANNING BENEFITS					DRIVING BENEFITS				*HOME & AWAY* MAGAZINE
TripTik® Routings, TourBook® Guides, AAA maps	Travel Agency Discounts	Travel Agency Airline Fee Waiver	Passport Photos	Travel Store Merchandise Discounts	Trip Interruption	En-route Travel Directions	Theft Reward	Home Lockout Service	1-year Subscription
Free	Member discounts on travel	—	Member discounts	Member price on all travel store merchandise	—	—	$500	—	Included
Free	Member discounts on travel	—	Member discounts	Member price on all travel store merchandise	—	—	$2,000	—	Included
Free	$100 travel agency discount voucher and member discounts on travel	Waiver of AAA Travel Agency Airline processing fees	One free set per member per year	An additional 15% discount off member price on all travel store merchandise	Up to $1,500 for emergency expenses incurred 200 or more miles from home	Free assistance with en-route travel directions when you call dedicated Premier number	$3,000	Reimbursement of up to $100 one time per year per household	Included

EMERGENCY ROADSIDE SERVICE

24-hour Emergency Roadside Service

Seven days a week, 24 hours a day, AAA's extensive Emergency Roadside Service network is ready to assist you. With over 43,000 vehicles and more than 5,000 dispatchers in North America, AAA is there when you need help. Your membership follows you, whether you are driving or riding as a passenger in your own car, or whether you are driving or riding in someone else's car, even a rental.

When you call 1-800-AAA-HELP, your call automatically goes to the nearest dispatch center, so you can be confident that help is on the way. And as part of our continued effort to provide the best service to our members, AAA has several ***On the Go!*** roadside services to get your car fixed right on the spot.

With your AAA Premier membership, you can receive five service calls per member. For each call, you can get Emergency Roadside Service for the following:*

- **Mechanical first aid:** If you choose, trained repair technicians can attempt to get you back on the go with minor mechanical repairs at the roadside.
- **Towing:** If we can't get your vehicle back on the road, or if you'd simply rather have us tow it, we'll use the right towing equipment to take it to a repair facility you choose.
- **Emergency fuel delivery:** If you run out of gas, we'll deliver enough fuel at current pump prices to get you to the nearest service station.
- **Extrication/winching:** If your car is stuck in snow or mud or otherwise requires extrication, we will provide standard towing equipment to get you unstuck. If necessary, we can also provide additional equipment to extricate the vehicle at AAA member preferred commercial rates.
- **Car lockout service:** If you lock your keys in your car, we will unlock it for you. If we are unable to unlock the vehicle, we'll reimburse you up to $150 for the cost of a locksmith.

* See Emergency Roadside Service Guidelines, pages 9–11 for details of these services.

- **Plus RV and Premier RV:** Additional coverage is available for recreational vehicles. Members can add RV coverage to their Plus or Premier membership. Coverage includes Emergency Roadside Service for member's camper, RV, motorhome, or motorcycle. Adding RV to Plus or Premier membership covers all members in the household for one additional fee.

- **Mobile Battery Service:** In many cases, a mechanical breakdown is caused by a dead battery. Based on your preferences when you call for service, AAA can send a Mobile Battery Service truck to test, jumpstart, or even replace your battery. If you need a new battery, you can purchase a premium AAA battery that meets or exceeds original specifications for your vehicle and carries a 3-year, free replacement warranty. A qualified technician will have your new battery installed in just a few minutes, right at the point of breakdown, saving you the time and frustration of having your car towed to a service station.

- **Trip Interruption:** AAA will reimburse AAA Premier Members up to $1,500 in personal emergency expenses related to an accident, vehicle theft, or mechanical breakdown that interrupts your leisure trip and leaves you stranded 200 or more miles from home. You are covered for 72 hours, until you reach home or your destination, or until your vehicle is repaired or located, whichever comes first. This benefit pays for one type of expense: 1) food and lodging while you wait for your vehicle; 2) car rental to reach your home or destination; or 3) commercial transportation to reach your home or destination. Just provide original receipts and a police report.*

- **En-route Travel Directions:** If you are lost, just call the AAA Premier VIP number and we'll give you directions to get you back on the road and headed the right way.

- **Home Lockout Service:** If you lock yourself out of the house, we'll reimburse you up to $100 for locksmith services to gain entry. Once per year per AAA Premier member household, AAA will cover the cost of a locksmith and/or the cost of replacing the locks if they are damaged to gain entry into the house.

- **Mobile Tire Repair:** In the case of a flat tire, a certified technician will inspect the tire, and based on your preferences, may be able to make a permanent repair at the point of breakdown. The cost of the repair is typically less than fifteen dollars and only takes a few minutes.

- **Emergency Transportation Services:** If you break down, you can get assistance getting a rental car or other transportation reservations. Premier members also receive one free car rental day from Hertz in conjunction with a tow. Benefit limited to one event per membership year.

- **Theft Reward:** AAA will pay $3,000 for information leading to the arrest and conviction of a thief who steals any AAA member's car.

- **Accident Assistance:** In the event of an accident, we can give you free assistance contacting family members, finding hotel accommodations and locating restaurants.

* Trip Interruption does not apply when you: are charged with driving under the influence of alcohol or narcotics; fail to appear on previous charges; driving with a suspended or revoked license; involved in a hit and run; fail to present evidence of insurance; illegally use or falsify a license or registration; are driving a commercial vehicle; are engaged in a felony; are attempting to elude a police officer.

How to Obtain Emergency Roadside Service

Eliminate a phone call by requesting roadside service online at AAA.com.

If you need or prefer to call for assistance, please call the corresponding number below:

- In the Franklin County (Columbus) area, call AAA at 1-614-431-3388.
- If you are in another location, either within Ohio or while traveling through another state, simply call 1-800-AAA-HELP (1-800-222-4357). Your call will automatically be routed to the AAA dispatch center nearest your location.

Cellular phone users may incur charges when calling AAA for help. These charges are nonrefundable. When placing a call, please have the following information available to give to the service counselor:

- Your membership number
- The license plate number and a description of your vehicle
- An accurate description of your location
- A telephone number at your location

The service representative sent to help you will need to see both your membership card and your driver's license before rendering service. Presentation of a driver's license is a safety measure that protects your card from unauthorized use if it is lost or stolen.

If your vehicle is started before the service representative arrives, please call immediately to cancel your request. This is important, as each service call is entered into your membership record and will count toward your annual limit of four service calls.

EMERGENCY ROADSIDE SERVICE GUIDELINES

Purpose of Service

1. Under your membership, emergency roadside service will be provided without charge from the nearest available AAA contract facility. Your service call will include a trip to the disabled vehicle where the service operator will attempt to make your vehicle operable. If your vehicle cannot be made operable, it will be towed to your choice of repair facilities.

   The following provisions define the scope and extent of AAA Ohio Auto Club's emergency roadside service. When in an area served by a AAA affiliate other than AAA Ohio Auto Club, the affiliate's service regulations will apply. Rules and rates may vary throughout the country. Please take the time to study these provisions so that you are familiar with your club's service and its limitations before an emergency arises.

Who May Obtain Service

2. AAA service is available to a member who is driving or riding in a qualified vehicle that becomes disabled. The member may be required to present a valid membership card, dues receipt or qualified identification in his/her name at the time AAA service is rendered. (Refer to paragraph 5, 6.)

3. When a valid membership identification is not presented at the time of service, the member may be required to pay to the independent contract station the commercial rate for services rendered. A receipt in the name of the individual being serviced must be presented to the club for adjustment consideration in accordance with paragraph 17.

4. Each Classic, Plus, or Plus RV member is entitled to four service calls per membership year. Each Premier member is entitled to five service calls per membership year. Use of this service is carefully monitored by the club. After the fourth service call is used, no further service calls will be authorized under your membership benefits. Service can still be provided after four calls, but the member must absorb the cost at the time of service. Other membership benefits are still available.

Who Provides a Service/Responsibility

5. Services are normally provided by independent businesses (not employees or agents of the club) under contract with AAA Ohio Auto Club to provide emergency roadside service as described herein. While the club is not responsible for the acts or omissions of these independent contractors, the club will assist members in resolving reports that may arise as a result of damage or unsatisfactory service.

   The member is expected to be with the vehicle at the time service is rendered. AAA Ohio Auto Club and its contract facilities cannot be expected to assume the responsibility and potential liabilities for servicing an unattended vehicle. AAA Ohio Auto Club will make exceptions during extreme situations when personal safety is compromised.

Types of Vehicles Eligible for AAA Classic / AAA Plus / AAA Plus RV / AAA Premier / AAA Premier RV Service

6. The club shall provide service to the following:

   - Four-wheeled motor-driven vehicles of the passenger, pleasure or recreational type (vans, campers and motor homes), regardless of license plate designation, if those services can be safely delivered.
   - Dual-wheel campers/motor homes will be provided all services but may exclude towing, extrication/recovery and tire service due to size. Dual-wheel unloaded pickup trucks are provided all services except tire service when special equipment is needed.

     AAA Plus RV provides the full package of Classic emergency road service, as well as Plus extended benefits, for motor homes, pickup trucks with campers, motorcycles and travel trailers that the manufacturer intends solely for human occupancy.
   - Rented passenger vehicles are eligible for service. Commercial vehicles are eligible for service with the exclusion of taxi cabs, limousines and buses.

Services Provided

7. Mechanical First Aid

   This service includes minor adjustments that may safely be made by the contractor's service driver at the disabled vehicle to place it in an operable condition, enabling it to be safely driven to a place of repair. The reliability of such adjustments cannot be guaranteed, and members are advised to immediately proceed to a place of repair and to consult a service technician.

8. Battery Service

   An attempt will be made to start the vehicle with a booster battery or other available means. Battery charging is not a service provided.

9. Towing

Emergency service towing is towing a properly licensed disabled vehicle, or a vehicle involved in an accident (refer to paragraph 6) that cannot be started and/or placed in a safe operating condition. A member is entitled to one tow per disablement from the place of disablement without charge to:

A. The contract station rendering the service, or

B. Any point within three (3) miles from the point of breakdown.

Members who request to be towed to other locations will be charged the current AAA preferred rate, plus tax, for each mile and portion thereof that exceeds the three-mile limit. The AAA preferred rate will not exceed the standard commercial rate, and these additional charges are not refundable.

AAA Plus / AAA Plus RV / AAA Premier / AAA Premier RV extends present AAA membership towing benefits (one tow per disablement) by providing up to 100 miles of towing in any direction from the point of disablement to a destination of the member's choice.

Extended-distance towing may be subject to delay, as the independent contract stations are required to maintain sufficient equipment and personnel to provide an acceptable level of service in their primary areas of responsibility.

The *AAA Towing and Service Manual* contains manufacturer-recommended towing procedures and will be followed when providing this service.

10. Tire Service

In case of a flat tire, the member's inflated spare tire will be installed on the vehicle. If no inflated spare is available, the member may have the vehicle towed in accordance with the towing provisions.

AAA Plus RV / AAA Premier RV provides replacing the tire with the vehicle's mounted spare. If this service fails to make the vehicle operable, the extended towing benefit will apply.

11. Fuel Delivery

An emergency supply of fuel will be delivered, enabling the member to reach the nearest service station. Specific brands/octanes cannot be guaranteed. The member will be charged for fuel at current pump prices. If necessary, towing service will be provided, in accordance with club policy, to a facility where fuel is available.

AAA Plus / AAA Plus RV / AAA Premier / AAA Premier RV provides, at no additional cost, a sufficient amount of fuel to enable the member to reach the nearest service station. If this service fails to make the vehicle operable, the extended towing benefit will apply.

12. Lockout Service

If your keys are locked inside the vehicle, service will be sent in an attempt to gain access. If your keys are lost, broken or the service provider cannot gain access to your vehicle, locksmith service or reimbursement up to $50 will be provided. In cases where the vehicle cannot be made operable, towing services will be provided in accordance with AAA Ohio Auto Club towing provisions. (Refer to paragraph 9.)

AAA Plus / AAA Plus RV extends this service to provide for reimbursement up to a total of $100 in parts and labor for lock and key service. AAA Premier / AAA Premier RV extends this service to provide for reimbursements up to a total of $150.

13. Extrication/Winching

When your vehicle is stuck, it will be extricated/winched if it can be reached safely from a firm surface, driveway, etc. If special equipment, extra manpower or vehicles are required, the associated cost may be at your expense.

AAA Plus / AAA Plus RV / AAA Premier / AAA Premier RV extends coverage to include the delivery of services by a second truck and operator for up to one (1) hour at the scene of disablement. If the vehicle is unable to be operated after extrication, the extended towing benefit will apply.

Services Not Covered Under AAA Ohio Auto Club Membership

14. Service will not be rendered when the disabled vehicle cannot be safely reached and properly serviced without damage to either vehicle.

15. The following services are specifically not covered:

A. Vehicles located in an area not regularly traveled by private passenger automobiles (such as: open fields, beaches, creek beds, or snow-filled lanes).

B. Shoveling snow from around the vehicle or clearing a road or driveway.

C. Storage or impound charges (police-directed tow for violation of law or ordinance).

D. Freight charges or special trips for the delivery of parts.

E. Cost of shop labor or parts.

F. The removal of accessories (i.e., fog lights to accommodate towing and prevent damage. We assume no responsibility where fog

lights need to be removed for towing).

G. Vehicles for hire (i.e., taxi, bus, limousine).

H. AAA does not cover boat, utility or livestock trailers under your membership benefits. Plus RV and Premier RV may entitle you to additional coverage if the vehicle requiring service is registered as a recreational vehicle.

The club does not guarantee the availability of repairs. For a list of Approved Auto Repair facilities, contact your local AAA office or go to AAA.com.

Extreme Conditions

16. The club always attempts to provide prompt assistance, but circumstances beyond our control may cause a delay in service. Heavy demands for service during unusual conditions are sometimes unavoidable. Extreme weather conditions—snow, rain, ice, heat, wind, fog, etc.—result in service requests far beyond the normal and create extraordinary traffic which may slow service response. During these times, the club reserves the right to render service on a priority basis, providing service to vehicles on streets and highways first. As equipment becomes available, service will be provided to vehicles at home or parked off the street.

Reimbursement/Adjustment

17. If you have followed the procedure outlined to obtain emergency road service, and AAA service is not available, or AAA contractor access is restricted (toll roads, limited access highways), the club will provide reimbursement for covered service at the prevailing commercial rate for the region. Reimbursement on restricted access roads may be limited to the cost of towing the vehicle to the nearest exit or responding garage, at the member's discretion. A valid original receipt in the name of the member with the vehicle, outlining service rendered, must be presented at any AAA Ohio Auto Club store within 60 days of the date of service.

AAA Plus / AAA Plus RV / AAA Premier / AAA Premier RV coverage extends your protection to include reimbursement at prevailing commercial rates for service you obtain from a commercial facility nearest your location. The reimbursement benefit will apply to all emergency road services except lock and key service, which is covered up to $100 under the AAA Plus / AAA Plus RV and up to $150 under the AAA Premier / AAA Premier RV Lock and Key Service Benefit.

A. When service was available but obtained from a non-contract station, reimbursement is limited to the amount the club would have paid a contract station to render the service.

Emergency Repair Check Acceptance

Your personal check for up to $250 will be accepted by any independent contract facility providing emergency services or repairs for AAA members. A valid membership card and identification must be presented at the time of payment. The name on the check must match the member's name.

Service Hints

1. Be sure to carry your membership card at all times when motoring. Without this evidence of current membership, you will be expected to pay for service rendered at commercial rates. You may be required to be with your vehicle to receive AAA services.

2. Look for the AAA Emergency Road Service emblem. Accept service only from trucks displaying the emblem. Many firms not under contract to the club will tell you that "we do lots of towing (or service) for the auto club, and they will reimburse you for my charges." This or a similar statement, is not true! If you accept service from one of these cruising truck drivers, the maximum refund you can expect will be the amount your club's emergency service would have paid the contract garage in that area. This is particularly true in cases of freeway breakdowns.

Amendments

The club reserves the right to change these service policies and procedures without notice.

Amendment 1. Battery Replacement Service

In selected areas, when a AAA member calls for assistance or submits a request online and the problem is believed to be battery-related, a mobile battery replacement vehicle may be dispatched. A trained specialist will test the battery and the vehicle charging system at no cost to the member. If the battery needs to be replaced, the member can request to purchase one, and the specialist will install one on the spot. Battery Replacement Service vehicles carry batteries that will properly fit approximately 90 percent of all cars, SUVs and light trucks on the road.

SHOW YOUR CARD & SAVE® DISCOUNTS

AAA members can show their AAA card at over 130,000 locations worldwide to get discounts and savings on everyday purchases, which can more than pay for the cost of membership!

AAA members saved more than $1.5 billion last year just by showing their AAA card. Members who used their card for discounts saved an average of $98 per person.

In addition to the savings listed in this guide, you can call 1-866-AAA-SAVE, visit your local AAA store or go to AAA.com/discounts, for details and assistance with all the participating Show Your Card and Save® discount partners.

Offers are subject to change without notice. Restrictions may apply. See AAA.com/discounts for the most up-to-date offers.

Hotels

Members can get great travel deals by contacting a AAA travel professional or by visiting AAA.com. AAA members can receive up to 20% off hotel accommodations across the U.S. and abroad by showing their AAA card at Hyatt Hotels and Resorts, Hilton Hotels and Resorts, Hampton Inn and Suites, Best Western, Sheraton, St. Regis, Westin, Marriott Hotels and Resorts and more.

Retail and Online Shopping

AAA members can save up to 30% on everyday purchases online and at local and national retail locations.

Theme Parks and Attractions

AAA members have access to exclusive discounts on tickets to Busch Gardens, SeaWorld Adventure Parks, Universal Orlando Resort, Walt Disney World, Kings Island, Cedar Point, and dozens of other popular attractions nationwide. Purchase these tickets at your local AAA store or online at AAA.com.

Dining and Entertainment

AAA members can save 10% or more when dining at many national and local restaurants.

Travel Partners

In addition to nationwide hotel and rental car discounts, AAA members can receive savings and benefits on all types of travel. Cruise benefits include preferred pricing, cabin selection, and value-added amenities, shipboard credits and preferred sailings. Tours and vacation package benefits include discounted rates, free upgrades, discounted packages, and member-only amenities. Check out these AAA exclusive deals before booking your next vacation.

Optical and Prescription Drugs

AAA members save an average of 24% on prescription drugs (more with mail order), up to 30% on eyewear and eye exams, and 10% on contact lenses and hearing aids.

AAA Travel Store

AAA members save 25%–57% off retail prices every day on everything from name brand luggage to convenience products, totes, Buckeye gear, specialty travel items and more.

AAA Approved Auto Repair

On the road, look for the sign of approval, click AAA.com, or call AAA for listings of approved auto repair facilities. AAA inspects and approves auto repair and auto body repair facilities nationwide to guarantee your satisfaction. AAA members receive discounts on service and repairs at most locations, and in the event of a dispute, AAA will arbitrate on the member's behalf to resolve the issue.

Your membership pays for itself. And then some.

Last year, the average AAA member saved **$98** by showing their card at some of the over 115,000 discount partner locations nationwide.

SOME OF OUR FEATURED PARTNERS

Banana Republic / Gap Outlet — 10% off all purchases, including sale merchandise.
Banana Republic: (888) BR-STYLE
Gap Outlet: (800) GAP STYLE

DIRECTV — Members who become new subscribers to DIRECTV will receive a $10 credit on their monthly bill for 20 months. This is in addition to the nationally advertised offer at the time they subscribe. (800) 370-3578, AAA.com/DIRECTV

Dunham's Sports — 15% off all non-sale purchases in store.

Not valid for online purchases. Excludes: Firearms, Ammunition, Licenses, Ugg, and Merrell footwear, Under Armour product, Columbia Omni Heat Product, select Nike and Taylormade Products, all Titleist Golf Balls, Any Bat Regular Priced $199.99 and up, KL Pro 120 Boat/Trailer, Augers, Shanties, GPS/Fish Finders, Trolling & Outboard Motors, Motorized Vehicles, Gift Cards and Special Order items.

Hertz — Receive discounts up to 20% off daily, weekly and weekend rentals. Plus many additional member benefits. Use CDP 130. (866) AAA-SAVE

Hyatt — Save 10% off regular room rate at participating locations. (866) AAA-SAVE or AAA.com/hyatt

LensCrafters / Pearle Vision / Sears Optical / Optical — Save 30% off complete pair purchases of eyewear or nonprescription sunwear, eyeglass accessories and comprehensive eye exams. (800) 522-LENS

Payless ShoeSource — 10% off on all regularly priced merchandise. (877) 474-6379

Penske Truck Rental — 12% off one-way and local rental rates and moving accessories. Rentals booked on Penskетruckrental.com save up to 20%. (877) 222-7924

Sprint — 10% monthly discount on eligible lines on select Sprint plans. Existing members eligible with new activation or contract extension to 24 months. Members are also eligible for waived activation fees ($36 value), $50 credit with online purchases, and the ability to dial *AAA (*222) for emergency road service. AAA.com/Sprint, (800) 754-6907

Thrifty Airport Parking — Save with a 20% discount off of Thrifty Parking daily valet rates and 30% off six days or more of parking at Port Columbus. (614) 236-3326

Visit AAA.com/discounts for complete details on these and many more member discounts. Offers are subject to change or cancellation without notice. Restrictions may apply. See AAA.com/discounts for the most up-to-date offers.

TRAVEL AGENCY SERVICES

Contact your local AAA store, call 1-888-AAA-OHIO, or visit AAA.com to discover the many ways you can save on popular vacation packages.

AAA is the largest leisure travel agency in North America, famous for our many products that make driving vacations easier. Printed or online, AAA maps, TripTik® Routings, and TourBook® Guides are among the products that you get free with your membership. For generations, these tools have helped members avoid road construction, find the right hotels, see the best sights, and save the most money on their vacations.

Your AAA membership enables you to get discounts on all types of domestic and international travel. You can take advantage of our ongoing relationships with hotel, cruise, tour, international vacations and sports travel vendors. From the simplest hotel reservations to the getaway of a lifetime, AAA travel counselors can help you get the most value from your vacation budget.

$100 Travel Agency Discount Voucher

Each membership year, we'll send your Premier Membership household one $100 travel agency discount voucher. The voucher is good toward the purchase, through AAA, of a domestic or international tour or cruise of $1,000 or greater from a preferred tour or cruise vendor.

Travel Agency Airline Fee Waiver

As a AAA Premier member, when you book your travel through AAA, we will waive all AAA processing fees for airfare, hotels, rental cars, tours, and cruises.

TripTik® Routings and AAA Maps

AAA members can request free TripTik® Routings, and AAA city, state and regional maps. When you request a TripTik® Routing, AAA marks the route and details your trip with construction, driving conditions, restaurants, lodging, and fuel stops along the way. These are available at any of our convenient locations or you can print TripTik® Routings and order maps anytime at AAA.com.

TourBook® Guides

AAA TourBook® Guides are unlike any other travel publication. Separated into states and regions, the guides list and rank AAA-approved hotels, restaurants, points of interest and campsites. Ranked by the AAA Diamond Ratings system, hotel and restaurant facilities are rigorously inspected each year. Each entry includes the address, phone number, amenities, AAA Diamond rating, and prices. Using the guides, you can pre-shop for guaranteed and special member-only rates. AAA TourBook® Guides are also available at AAA.com.

Airfare, Reservations, and Tickets

AAA travel counselors can search for the lowest available airfare and best flight times based on your travel plans.

Rental Car Reservations and Discounts

AAA can make rental car reservations for you, in advance, at any rental car company anywhere in the world. If you chose Hertz Car Rental, your AAA membership gets you member discounts even when you make your own rental car reservations.

Hotel Reservations and Discounts

AAA evaluates and ranks thousands of hotel properties through our AAA Diamond ratings system published in the AAA TourBook® Guides. We also arrange preferred AAA member rates and accommodations at the most desirable hotels, motels and resorts in the U.S. and around the world. Independent research has even shown that 69% of the time, AAA members save the most on hotel reservations at AAA.com compared to other online hotel booking sites.

Cruises, Tours and Vacation Packages

AAA has exclusive partner relationships with preferred, top-quality cruise and tour suppliers to offer independent travel at group discount rates. You can take advantage of discounts, special amenities, special departures, and enhanced travel opportunities. In many cases, your AAA membership gives you access to travel opportunities not available through any other travel agency.

International Travel

Since we plan international travel all the time, we can help you navigate the sometimes difficult world of international vacation planning. Expert AAA travel counselors can help you at any stage of your international vacation planning from hotel accommodations to exciting tours, cruises, and excursions around the world.

Passport Photos

For a small fee, AAA members can get official passport photos at any of their local AAA stores. It only takes a few minutes to process the photos and get you prepared for your next international travel destination.

International Driving Permits

AAA is an authorized source in the U.S. for International Driving Permits (IDPs). Visit any AAA store for details.

Travel Money Products

AAA offers members a complete line of travel money products to make your travels easier, safer, and more economical. AAA members can get preferred rates on the following travel money products:

- **AAA Visa TravelMoney Card:** Use this stored value card to shop at millions of Visa debit locations or withdraw cash in local currency from any Visa ATM around the world.
- **The AAA Member Rewards Visa® Credit Card:** Accepted in over 24 million locations around the world.
- **Foreign Currency:** AAA can supply currency for more than one hundred different countries around the world.

Ask your AAA Travel counselor about any of these Travel Money products or visit AAA.com for details.

Travel Store Merchandise Discounts

The AAA Travel Store at each AAA location and at AAA.com carries a wide selection of travel-related merchandise carefully selected to enhance the member's travel experience. AAA members enjoy everyday savings of 25%–57% off retail store prices on luggage, books, bags, and other travel products purchased at a AAA store.

INSURANCE AGENCY SERVICES

The same AAA you trust to help with a roadside emergency can also steer you toward insurance products that fit your lifestyle and budget. Since 1942, AAA has offered members high-quality protection, service and value through our full-service insurance agency.

AAA Insurance Agency

AAA offers quality insurance protection through top-rated insurers for your auto, home, life and more. Members can qualify for exclusive, AAA-members-only discounts on auto and certain home products. AAA can help you with insurance coverage for:

- Auto
- Home
- Specialty Products
- Life & Annuities
- Health & Accident

Licensed AAA Insurance agents can review your current policies and provide no-obligation rate quotes. You can also get quotes for auto, home or life insurance online at AAA.com. AAA can assist you with other types of insurance including long-term care, medical coverage for international travelers and even wedding insurance. Call 1-888-AAA-OHIO for details on any of AAA's insurance products and services.

Auto

Why choose AAA Insurance for your auto policy? An exclusive AAA member discount is one of several reasons.

Most of our partner carriers offer discounted rates–up to 15 percent–for qualified AAA members. This alone could save you more than the cost of your membership. On top of that, you get all the other discounts that apply to your situation.

Because we partner with several top-rated auto insurers, AAA Insurance Agency isn't tied to just one provider. This means we can compare rates and policy features across our carriers to find the coverage and price that best fits your needs and budget.

We also make it easier to find the best coverage when your situation changes. If you need to add a young driver to your policy or decide to buy a pricey sports car, your AAA Insurance agent can compare costs and recommend whether you should switch to a different carrier.

We go beyond cars as well. From motorcycles to boats, RVs to classic cars, and everything in between, AAA Insurance has a policy to cover almost any type of vehicle you may own.

Home

If you own your home, you need adequate insurance to rebuild your house if it is destroyed, replace your possessions, and provide liability protection for your assets in the event of a lawsuit.

Renters need appropriate content and liability protection, available through an affordable renters policy.

Whether you rent or own, your AAA Insurance agent can guide you through the process of determining how much insurance you need. Plus, your agent can help you take advantage of a variety of discounts available, such as savings when you combine auto and home policies under one insurer.

Specialty Products

When it comes to property and casualty insurance, sometimes you need to go beyond the basics. AAA Insurance has a full line of policies for a variety of situations.

- **Motorcycle/ATV/Golf Cart**: Choose a liability-only policy or one that includes comprehensive or comprehensive and collision coverage. Optional additions include replacement cost coverage, travel loss reimbursement and enhanced coverage for permanently attached accessories.
- **Boats:** Full or liability-only coverage is available for most recreational-type boats. Enhance the standard full-coverage policy with options such as physical damage coverage for qualifying watercraft.
- **Personal Watercraft:** Select full or liability-only coverage. Options include theft and damage protection for the watercraft, medical payments coverage, trailer coverage and watersports liability.
- **Collector Vehicles:** Protect your pride and joy with one of the most inclusive programs on the market, offering coverage for most types of collector vehicles.
- **Recreational Vehicle:** RV coverage features physical damage protection from named perils and coverage for personal effects. Options include upgrading coverage to replacement cost.
- **Umbrella:** Protect your assets by supplementing your existing auto and homeowners liability coverage with a relatively inexpensive umbrella policy.
- **Home Coverage for Special Situations:** Rental homes, vacant dwellings, manufactured homes and homes that fail to qualify for a standard homeowners policy all need some level of protection. We offer a variety of coverages with optional enhancements to address these special situations.

Life & Annuities

If someone depends on you financially, you probably need life insurance. Adequate life coverage is essential to protecting your family's assets and lifestyle if the unexpected should happen. It's always a good idea to evaluate your coverage every few years and any time you experience a major life event such as marriage, divorce or the birth of a child.

The disappearance of employer-funded pension plans and concerns about Social Security solvency make it more important than ever to plan for income during your golden years. Annuities offer you the opportunity to save money on a tax-deferred basis with no contribution limits and the flexibility to customize a plan to fit your financial goals.

Health & Accident

Everyone has special insurance needs on occasion, even when all the basics are covered. AAA has a full complement of supplemental health and accident products.

- **Short-term Medical:** Coverage to fill the gap if you've recently graduated from college or are between jobs;
- **Dental Insurance:** Coverage for individuals and families;
- **Foreign Travel Medical:** Insurance to cover medical issues when traveling abroad;
- **Long-term Care:** Protects your assets if you should need special care;
- **Trip Protection Coverage:** Protects your investment in travel arrangements;
- **Wedding Insurance:** In case something goes wrong on your special day.

The Bottom Line

What does insuring with AAA mean for you? It means you get protection from top-rated providers that meets your needs and budget. It means you get the same honest, expert, friendly service that you've come to expect from AAA. In short, it means you get one more reason to trust the AAA name.

For more information on any insurance product, ask a AAA Insurance agent, visit your local AAA store, call 1-888-AAA-OHIO or check out AAA.com.

OTHER MEMBER SERVICES

Home & Away Magazine

As part of your AAA membership, you will receive six issues of *Home & Away* magazine each year. This colorful, informative magazine features automotive and travel-related subjects, member benefits and offers that are specially selected for Ohio AAA members. *Home & Away* will keep you informed of the best deals and opportunities to use your AAA membership card to its fullest!

AAA Approved Auto Repair/Auto Body

On the road, look for the sign of approval, click AAA.com, or call AAA for listings of approved auto repair facilities. AAA inspects and approves auto repair and auto body repair facilities nationwide to guarantee your satisfaction. AAA members receive discounts on service and repairs at these locations, and in the event of a dispute, AAA will arbitrate on the member's behalf to resolve the issue.

Approved
Auto Repair

Car Care Specials

AAA members can get car care specials that will help save money on routine vehicle maintenance. Visit AAA.com for the latest car care offers.

AAA Member Rewards Visa® Credit Card

AAA members can apply for the AAA Member Rewards Visa® credit card. This no-annual fee card also carries online and offline fraud protection, online account access, a rewards program, and may other features. For information about rates, fees, other costs, and benefits associated with this card, call Bank of America at 1-866-665-3581 or visit AAA.com.

AAA Money Market and CD Accounts

For higher yields on your savings, look to AAA. Money Market accounts and CDs are available to AAA members in a variety of term lengths. For rates and additional information, call 1-888-204-8990 or visit AAA.com/deposits.

Auto Loans

AAA offers competitive auto loan rates for new and used vehicles; plus refinancing options on existing car loans. Refinancing your current loan with a lower rate loan from AAA is simple, easy and fast.*

- No cost to apply
- Low, guaranteed rates
- Fast decisions
- High level of convenience and service
- Close at your local AAA Store

For details and restrictions go to AAA.com, call 1-800-243-4227, or visit your local AAA Store.

* some restrictions apply

Driver Advocacy

Your AAA membership goes beyond all the personal benefits you get. Your membership also supports many traffic safety and government affairs programs that benefit everyone on the road.

- **Traffic Safety Programs:** AAA clubs support the AAA Foundation for Traffic Safety research and education programs. School Safety Patrol, DIP (the mature driver improvement education program), the School Safety Poster Contest, school and individual grants for teen driving safety initiatives and pedestrian safety are ongoing AAA club programs that enhance safety in the communities we serve. See **AAAFoundation.org** for details.
- **Government Affairs:** Since 1902, AAA has supported drivers' interests. AAA monitors local, state and federal legislative activities and lobbies for motorists' rights at all levels.
- **Driving Information:** AAA also monitors road construction, gasoline prices, and automobile safety information and provides this information back to our members through club publications and websites, and through popular media outlets across the United States. This information helps keep our members informed about the latest developments that affect their transportation needs.

Hertz #1 Club Gold

AAA Premier members can receive 1,000 bonus points with their first Hertz #1 Club Gold rental, enough for 2 free rental days! Enjoy membership privileges at more than 40 major airports around the world…no waiting in line, nothing to sign, with the vehicle waiting in a weather-protected #1 Club Gold area. At over 1,000 additional locations around the world you'll enjoy the faster, easier way to rent a car without the need to ever repeat your rental information again. With a 2 hour advance reservation, your paperwork and vehicle will be waiting at your destination.

Social Media

To stay on top of all the great discounts and benefits your AAA membership offers, be sure to like our page on Facebook or follow us on Twitter.

- **AAA.com/Facebook**

  When you like us on Facebook, you'll get regular updates on special member-only offers, contests, travel & safety tips, breaking news, and so much more!

- **AAA.com/Twitter or @AAAOhio**

  Prefer your AAA news in 140 characters or less? Then be sure to follow us on Twitter for the most up-to-date happenings at AAA.

AAA Apps & Extras

Get the power of AAA right in your pocket! Tap into all of your member benefits with AAA's mobile apps for your smartphone and tablet.

- **AAA Mobile**

  AAA Mobile combines maps, directions, travel booking and roadside service features with member discount information in one easy-to-use app. The iPad version includes the Top Destinations travel guide series–find the best things to see and do in our members' most popular destinations.

  Key Features:

  - Add your AAA membership card to the iPhone Passbook app.
  - Explore Top Destinations travel guides with maps, listings and other trip planning tools (iPad only).
  - View maps, directions and travel planning with booking functionality.
  - Create and save your trip from your PC, and access it from the road with the app.
  - Find exclusive Member Discounts at over 160,000 locations.
  - Request Roadside Assistance electronically or by phone (AAA members only).

  AAA Mobile is available through the Apple App Store and the Google Play Store.

- **AAA eTourBook Guides**

  Exclusively for AAA members, AAA eTourBook Guides for top North American destinations are now available for e-readers, smartphones and tablets with e-reader apps. Updated daily with the newest available information, the eTourBook guides include:

  - Detailed destination information
  - Suggested three-day itineraries
  - AAA travel editors' picks for attractions, events and nightlife
  - AAA Approved and Diamond Rated hotels and restaurants

  Visit AAA.com/eTourBook to browse and download your favorite guides.

- **TripleSpot**

  The TripleSpot app helps users capture, organize and discover new experiences, resulting in a personalized social guidebook. Each TripleSpot "Spot" is created entirely by the community of users and tells a unique story through three elements: a physical location, an image and a description of the experience. TripleSpot is available through the Apple App Store and the Google Play Store. For more information, visit TripleSpot.com.

Exclusively Online

AAA member benefits and services are as close as your computer, smartphone or tablet. Visit AAA.com for the most up-to-date discounts, special offers and more. Some member benefits are available only online, so be sure to log on and take advantage of these services.

- **Ask the Experts**

  Find AAA's Car Care Plus automotive experts on Facebook. Meet Doug & Jeff. Between them, they have more than 70 years of experience in the automotive industry as technicians, shop inspectors, managers and consumer advocates. No automotive question is off-limits for these ASE-certified Master Technicians. Join the conversation by visiting AAA.com/AskTheExperts.

- **AAA Auto Manager**

  Keep your vehicle history at your fingertips. Just answer a few questions about your vehicle and your driving habits. AAA Auto Manager will send you email reminders about recommended maintenance and auto care. Visit AAA.com to enroll in this free service.

- **Travel Money Calculator**

  Before you head overseas, visit AAA.com/Travel Money and check out the Travel Money Calculator. Simply choose your destination and the Calculator will estimate your costs for meals, taxis, and other incidentals, plus make recommendations on tipping and recommended forms of payment. When you're ready to purchase foreign currency, it's more secure and convenient to order your foreign currency in advance from AAA. Now you can choose from hundreds of currencies and have your choice shipped straight to your door.

- **AAA Auto Buying**

  In the market for a new car? Your first stop should be AAA.com/AutoBuying. AAA offers everything you need to get started. Apply for an auto loan with guaranteed low rates, exclusively for members. Leverage our partnership with TrueCar™ to see significant savings on your new vehicle. Most importantly, get a free no-obligation auto insurance quote on the vehicle you want, with AAA member savings up to 15%, on top of any other discounts you may qualify for.

- **AAA Fuel Price Guides**

  AAA can help you save money on fuel by showing you the gas prices in your neighborhood simply by entering your zip code. Or, check out AAA's comprehensive gasoline price survey. Every day, 100,000 stations are surveyed nationwide to give you unmatched reliability. Calculate the fuel costs for your upcoming trip with the Fuel Cost Calculator. Enter your vehicle information, your city of origin and your destination and we will calculate your estimated fuel cost based on prices nationwide. Visit AAA.com/FuelGauge to find out more.

We Respect Your Privacy

From time to time, you may receive offers for value-added membership programs from providers who meet our quality standards and who have committed to respecting your privacy as a AAA member. However, we understand you may prefer not to learn more about these valuable offers or to receive these saving opportunities. To notify us you no longer want to receive these types of offers, or to request a copy of our full privacy policy, please contact us at:

AAA Ohio Auto Club
Privacy Officer

90 E. Wilson Bridge Rd.
Worthington, OH 43085-2387

Bellefontaine
1790 S. Main St.
Bellefontaine, Ohio 43311
(937) 599-5154

Bucyrus
314 S. Sandusky Ave.
Bucyrus, Ohio 44820
(419) 562-9969

Canton
6708 Strip Ave. N.W.
North Canton, Ohio 44720
(330) 455-6761

Celina
1970 Havemann Rd.
Celina, Ohio 45822
(419) 586-2460

Coshocton
234 Chestnut St.
Coshocton, Ohio 43812
(740) 622-2910

Delaware
840 Sunbury Rd.
Delaware, Ohio 43015
(740) 363-1928

Fremont
2380 Sean Dr.
Fremont, Ohio 43420
(419) 332-2602

Gahanna / New Albany
5073 N. Hamilton Rd.
Columbus, Ohio 43230
(614) 750-8350

Grove City
4750 Big Run South Rd.
Grove City, Ohio 43123
(614) 277-1310

Hamilton
744 N.W. Washington Blvd.
Hamilton, Ohio 45013
(513) 863-3200

Hilliard
1513 Hilliard Rome Rd.
Columbus, Ohio 43228
(614) 771-5777

Lancaster
714 N. Memorial Dr.
Lancaster, Ohio 43130
(740) 653-0912

Lima
2115 Allentown Rd.
Lima, Ohio 45805
(419) 228-1022

Mansfield
2114 Park Ave. W.
Mansfield, Ohio 44906
(419) 529-8500

Marion
1316 Mt. Vernon Ave.
Marion, Ohio 43302
(740) 389-3517

Medina
150 Northland Dr.
Medina, Ohio 44256
(330) 725-5669

Middletown
120 S. Breiel Blvd.
Middletown, Ohio 45044
(513) 424-5361

Mt. Vernon
1 Public Square
Mt. Vernon, Ohio 43050
(740) 397-2091

Newark
135 Deo Dr.
Newark, Ohio 43055
(740) 345-4017

Oxford
Travel Unlimited
102 W. High St.
Oxford, Ohio 45056
(513) 523-7555

Polaris
8350 Sancus Blvd.
Columbus, Ohio 43240
(614) 436-4005

Reynoldsburg / Pickerington
2036 Baltimore-Reynoldsburg Rd.
(SR 256)
Reynoldsburg, Ohio 43068
(614) 864-2224

Sandusky
4201 Milan Rd.
Sandusky, Ohio 44870
(419) 625-5831

St. Clairsville
51560 National Rd.
St. Clairsville, Ohio 43950
(740) 695-4030

Tiffin
191 E. Market St.
Tiffin, Ohio 44883
(419) 447-0551

Upper Arlington
2066 Crown Plaza Dr.
Columbus, Ohio 43235
(614) 457-2614

Wadsworth / Barberton
1090 Williams Reserve Blvd.
Wadsworth, Ohio 44281
(330) 336-4900

West Chester
4864 Union Centre Pavilion Dr.
West Chester, Ohio 45069
(513) 870-0951

Westerville
660 N. State St.
Westerville, Ohio 43082
(614) 899-1222

Wooster
3786 Burbank Rd.
Wooster, Ohio 44691
(330) 345-5550

Worthington
90 E. Wilson Bridge Rd.
Worthington, Ohio 43085
(614) 431-7901

Zanesville
3934 Taryn Trace
Zanesville, Ohio 43701
(740) 454-1234

Car Care Plus
Auto Repair Facilities

Dublin
6850 Sawmill Rd.
Columbus, Ohio 43235
(614) 923-4450

Grandview
1075 W. Third Ave.
Grandview, Ohio 43212
(614) 488-2197

Polaris
8350 Sancus Blvd.
Columbus, Ohio 43240
(614) 436-4005

Southeast Columbus
2400 Sobeck Rd.
Columbus, Ohio 43232
(614) 559-0000

Upper Arlington
1335 Bethel Rd.
Columbus, Ohio 43220
(614) 451-2111

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AAA.com

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